In 1997, DORAL has one workplan POS changeover scheduled during the April workplan period. Crisp execution of this changeover is essential to continue building a "big brand" image at retail and position DORAL as the quality leader of the savings segment. The new DORAL workplan POS provides a fresh look at retail by contemporizing the DORAL "Red Bar" icon.

Outlined below are retail presence objectives for the April DORAL changeover:

- Replace all existing DORAL Workplan POS with new DORAL workplan POS in pack and carton outlets.
- Create dominant "big brand" image with:
  - consistent look on all retail advertising
  - right message at retail for DORAL
  - prominent positioning of DORAL POS at retail

To provide you with the necessary amount of DORAL workplan POS, attached is a POS order form for Retail and Sales Representatives. While surveying retail accounts for your April POS quantities, please be sure to build in enough quantities to last through December 1997.

Please ensure Sales/Retail Representatives manually record their POS within the timeline detailed below:

October 28 - December 2
Retail/Sales Representatives survey assignments via

order form (Attachment 1). Upon completion, forward to

ROU ASAP.

December 2 - December 6
System module open for order entry at region level. (Refer

to Function 401 in SMS to place assignment orders.)

December 9 Orders finalized at national level for April DORAL workplan

POS.

March 10 Begin shipment of April DORAL workplan POS to

designated Field locations.

Week of March 17 April DORAL workplan POS arrival in Field.

March 31 - May 2 April DORAL workplan POS changeover DTS.

Program Contacts: Steven O'Leary, extension #3466

Russell Reams, extension #0391

R. J. REYNOLDS TOBACCO COMPANY

| in and<br>La Tab<br>Maria<br>La Table |                                       | ORDER FORM<br>DORAL Changeover - March 3 | 1 - May 2                               | :           |
|---------------------------------------|---------------------------------------|--|---|-------------|
| Retail/Sales Representative:          |                                       |  | Employee #:                             |             |
| Division Assignment:                  |                                       |  |   |             |
| Item#                                 |                                       | Item Description                         |   | Quantity    |
| • DORAL                               | Transparen                            |  |   |             |
| 523700                                |                                       | 24" Enhanced Canopy Transparency         |   |             |
| 523703                                |                                       | Large Package Merchandiser Transparency  |   |             |
| 523712                                |                                       | 28" Canopy Transparency                  |   |             |
| 523715                                |                                       | 36" Enhanced Canopy Transparency         | , |             |
| 523730                                |                                       | 19" Canopy Transparency                  |   |             |
| 523832                                |                                       | Large PPD Transparency                   |   | <del></del> |
| 523823                                |                                       | 20-Column Transparency                   |   |             |
| • DORAL                               | Paper Piece                           |  |   |             |
| 523721                                | 1                                     | 28" Canopy Card                          |   | <u></u>     |
| 523763                                |                                       | 19" Canopy Card                          |   |             |
| 523724                                |                                       | Large Package Merchandiser Card          |   |             |
| 523745                                | · · · · · · · · · · · · · · · · · · · | Small Package Merchandiser Card          |   |             |
| 523754                                |                                       | 12" Header Card                          |   |             |
| 523772                                |                                       | Small PPD Card                           | · · · · · · · · · · · · · · · · · · ·   |             |
| 523760                                |                                       | Extended Channel Strip                   |   |             |
| 523781                                |                                       | Folded Shelf Strip                       |   |             |
| 523751                                |                                       | Channel Strip                            |   |             |
| 523820                                |                                       | Large PPD Card                           |   | ·           |